International and Area Studies (IAS)
Unit Annual Report FY 13
Submitted by Steve Witt, Unit Head

I   Unit Narrative

1.   Major Activities and Accomplishments

Over the past year, the International and Area Studies (IAS) library has continued to work toward full implementation of the new service model and its organizational charge as a new unit. The past year focused much on bolstering the IAS faculty with additions of new tenure track faculty in Latin American and Caribbean Studies, Middle East Studies, and South Asian Studies. In addition, IAS welcomed a new African Studies Librarian and Korean Studies Librarian from internal library reorganization. In addition, IAS made significant strides toward accomplishing the goals sets for the 2012-13 academic year. Highlights of these activities are noted below and throughout the report.

New Faculty Positions in IAS
IAS successfully added five new faculty libraries to provide expertise in African Studies, Latin American and Caribbean Studies, Middle East and North African Studies, South Asian Studies, and Korean Studies.

International Reference Service
IAS worked to expand the International Reference Service. The Library Executive Committee approved the new International Reference Librarian position in the most recent hiring plan, paving the way to add a new leadership position that will focus upon expanding the Slavic Reference Service and working with librarians from throughout the library to expand access to and use of the library's foreign language collections.
In addition, Steve Witt and Antonio Sotomayor, Latin American and Caribbean Studies Librarian, collaborated on an NEH grant application to develop reference resources to expand international reference to the southern cone region of South America. This proposal also included the digitization of a significant collection of colonial era correspondence from Peru.

World Sustainable Development Web Archive
IAS faculty collaborated to develop a web archive to preserve web content published by Non-Governmental Organizations that focus on environmental and economic sustainability. By collecting and making these materials available to scholars, students, and the public, the International and Area Studies Library hopes to support interdisciplinary research and inquiry into both particular and global trends in worldwide advocacy for sustainable development. The sites collected have a rich array of documentation, data, images, and media that preserve the diverse perspectives, activities, and practices of sustainability NGO around the world. To the project has captured 40 sites. Over the next year, the site will become accessible with descriptors and metadata in both English and the languages with the sites.

2. Major Challenges

Expansion of International Reference Service

One of IAS' central missions is the maintenance and expansion of International Reference Services in the library. As noted throughout this report, International Reference contributes significantly to the Library's services, digitization programs, and collection access related to foreign language materials. The largest component of this service, Slavic Reference, is highly reliant on U.S. Department of State, Title VIII funding. This funding supports two fulltime research associates, two graduate assistants, plus funds the summer research lab. Without this funding, the SRS would be unable to complete the volume of reference and research consultation. In addition, access to this major collection would be limited given the SRS' contributions to ILL.

IAS needs to work with Library administration to move grant funded positions to a fully funded status while also identifying alternative sources of revenue. One major step toward this is the approval of the International Reference Librarian post. If this post is filled in the next year, IAS' capacity to attract grant funds will increase significantly.

Staffing

One of the major challenges for the IAS over the past year was managing personnel change within the unit. There were several notable staffing losses because of retirements and transfers. In July of 2013, Al Kagan, the longstanding African Studies Librarian, retired. This represents a significant loss of knowledge and expertise in African Studies. Atoma Batoma will assume the duties of full-time African Studies Librarian in August of 2013.

Setsuko Noguchi, who was the Japanese Studies librarian, moved to a post at Princeton University. This has left the post of Japanese Studies Librarian vacant. Steve Witt, IAS Head, has assumed the duties of Japanese Studies Librarian until this position can be re-filled. IAS plans to request a new position in the next hiring plan.

Helen Sullivan, who had managed the Slavic Reference Service, moved to a new post in SSHEL at the end of the fiscal year, representing a major challenge to running the successful Slavic Reference Service. Christopher Condill, visiting Slavic Acquisitions Specialist, has assumed the duties of Interim SRS manager. This has been a major disruption to Slavic Acquisitions, the SRS, and the ability of IAS to expand the International Reference Service. IAS has requested a new International Reference Librarian post, which was approved by the Executive Committee in July of 2013.

Facilities

• The IAS has been waiting for over a year for the delivery and installation of shelving units and other furnishings to complete the new facility.
• IAS is very limited in the amount of space available for new faculty, staff, and graduate students. Faculty must share offices and don't have space for consultations or collaborative work. These space limitations impact IAS' ability to deliver existing services and expand services to meet user demand.

3.   Significant Changes to Unit

As noted above, IAS has experienced significant staffing changes, with the addition of new faculty.

4. Contributions to Library Wide Programs

Information Services

New Model for Reference and User Services

The IAS established a User Services Working group that developed a shared vision for reference, instruction, and outreach. Through this working group, the IAS established a rotating faculty reference coordinator who supervises graduate assistants and organizes professional development for faculty and staff in the IAS. This group will continue as a regular IAS working group that reports to the Head of IAS and ensure coordination of reference services with the Library's main reference Hubs.

Reference Services

The IAS Library contributed significantly to the Library's overall reference services through its subject specialists and the Slavic Reference Service. Through its distributed model for providing reference services, faculty and staff provided 3,231 reference consultations which are broken down in the table below. These reference consultations reflect the unique nature of International Reference Services provided by IAS in the time taken with patrons and in-depth nature of inquiry. Of the 2,696 reference transactions within the Library that took more than 30 minutes during the reporting period, 1,426 of these occurred within IAS as International Reference consultations.

Slavic Reference Service

For the reporting period, the Slavic Reference Service completed 2,603 reference queries, and supported two national workshops on Translation Studies: **National Endowment for the Humanities' Summer Institute for College and University Teachers** and **Workshop in Scholarly and Literary Translation from the languages of Eurasia**. Moreover, the Slavic Reference Service staff completed two annotated interactive guides: *Chekhov: A Bibliographic Research Guide: Research sources and strategies for the life and literature of Anton Pavlovich Chekhov and their impact, 1860-present* **and** *Translations and Translation Studies in the Russian, Eastern European & Eurasian Context*.

Instruction

In addition to the contributions of IAS faculty and staff noted in the User Services section of this report, the IAS Library worked to increase its contributions to the overall Library instruction mission. IAS began working with the Undergraduate Library and Multicultural Librarian to provide additional support for instruction targeted toward international students and students whose native language is not English. Through this collaboration IAS librarians and graduate students led sessions for undergraduate and graduate ESL courses. As the number of international students grows, IAS expects to lead more of these sessions. In addition, IAS has begun to identify RSO's who frequently send students abroad for service learning, internship, and other applied learning activities that might require further library support.

Over the past year, IAS faculty and staff led a total of 42 instruction sessions for 1,087 participants.

Public Engagement

The IAS emphasized public engagement and outreach during the past year. The below table describes the activities coordinated by Mara Thacker, South Asian Studies Librarian, through the IAS Outreach Working Group. In addition, subject specialists engaged in public events and sessions in collaboration with the campus' Title VI Research Centers. For example, Laila Hussein, organized an exhibit about the Arab Spring at the Marshall Gallery, which helped to connect Middle East and North Africa materials to these world events.

Event	Title/Description	Date	Attendance
Mooncake Festival	IAS Outreach Group had display and gave out mooncakes	10/1/12	41
Librarians Live @ FLB	Handed out bookmarks and information about IAS to students in the Foreign Languages Building	10/15/12	unknown
Storytime about India	Children's program at Urbana Free Library, co-sponsored by CSAMES	11/3/12	12
International Student Resource Fair	Event at the Illini Union to reach out to international students	11/5/12	10
International Games Day	IAS Outreach event with refreshments, display, games from around the world	12/6/12	12
Therapy Dog Event	Bringing in therapy dogs around midterms and finals to help with student stress	10/29/12, 10/30/12, 12/17/12, 5/6/13	500+
An Evening of Romanian Folk Music	IAS Contribution to campus-wide International Week	4/9/13	47
Travel Around the World Fair	Part of campus-wide International Week—was not at table but coordinated IAS contribution to event	4/12/13	350
Guided Introduction to Resources in the International and Area Studies Library	Conducted as part of the ISI summer institute, reaching out to secondary school educators from across the country	6/14/13	27

2013 Summer Research Laboratory

78 scholars from North America, Europe Union, and East Asia directly requested or used vernacular language materials for Russia, Eastern Europe, and Eurasia. More importantly, the Summer Research Laboratory celebrated its 40th anniversary, making it one of the oldest and reliable library services in North America for scholars researching Russia, Eastern Europe, and Eurasia.

Collection Management:

IAS made significant contributions to collection management, focusing collaboratively on areas, regions, and language groups in which to coordinate collection building and maintenance. Through the addition of the Middle East and North African Studies Librarian, IAS is now able to closely coordinate acquisitions from North Africa with language and regional expertise in Arabic, French, and other languages of the region. In addition, IAS began to collaborate on strengthening

collections focused on minority groups within the Northern Tier Region of Turkey, Iran, and Afghanistan. Pooling expertise from Slavic Studies, South Asian Studies, and Middle East Studies, this new collection focus will allow Illinois to build distinctive collections that cross what are often considered distinct regions for collections. Other significant projects are noted below:

Slavic and Chinese Microfilms:

With the assistance of Slavic Cataloging and HPNL (and funding from Paula Kaufman's office), Slavic Cataloging worked to remaster and begin to catalog the former Slavic Library's 40-year backlog of microfilm (over 2,000 reels in all).

Library funding also contributed to work catalog and preserve a backlog of nearly 1,500 Chinese newspaper microfilms. At the end of FY 12 there were around 1,000 items remaining for processing in FY13.

CRL Microform Project

IAS' $18,000 proposal this year to the Slavic and East European Microform Project of CRL to film for preservation our unique holdings of the Yugoslav newspaper Borba-Zagreb edition (1971-1988) was the only successful proposal in this year's competition, and the project is underway.

Maps of Africa to 1900 project

The Library funded the Maps of Africa to 1900 project as part of Summer Hourly allocations approved by the Budget Group. The project was funded for 100 hours at $19.47 per hour. So far Anthonia Ahonsi, the graduate hourly who is working on the project, has found 32 maps which have been given to Betsy Kruger for digitization. 23 more maps are available from Virginia Digital File.

Martin Tracy International Labor Organization Stability Pact Project

The Global Studies Librarian, Lynne Rudasill was instrumental in the completion of metadata development to enable the upload of the Martin Tracy ILO Stability Pact Project files into the IDEALS Repository. The Division Graduate Assistant provided most of the metadata entry for over 270 files related to the collection entitled "Social Cohesion Initiative of the Stability Pact for South Eastern Europe and Related Projects" which had been in process for a long period. We expect this material will be regularly used by the School of Social Work at the University of Illinois, among others.

Significant Acquisitions:

Through external grants and support from central Library funds and supplementary funding to support Title VI-related collection building, the IAS was able to make significant purchases of unique and rarely held research materials.

- Increased acquisitions of Turkish language materials as part of Northern Tier Collection project.

- Purchase of 10 years of Al Ahram, one of the most important Egyptian newspapers.
- Began Latin American and Caribbean Posters Collection.
- Through buying trip to India, began new South Asian comic collection, set to be the largest, most comprehensive collection of South Asian comics in North America. The collection is supported both the International and Area Studies Library and the Undergraduate Library and will be housed with the Undergraduate comic and graphic novel collection.
- Shanghai Library Minguo period periodical database, Wanfang a new local history database and package of databases including dissertation, academic papers, conference proceedings and other databases.
- Purchase of rarely held Japanese multi-volume sets on Buddhism, Meiji era history, and the Japanese occupation of Manchuria.

International Partnerships

The IAS Library proved to be an excellent hub for initiating and sustaining international partnerships within the Library. Three IAS Librarians, Alfred Kagan, Lynne Rudasill, and Steve Witt are active participants in the International Federal of Library Associations. In addition, staff and librarians participated in international activities in China, Cuba, the Netherlands, and Kyrgyzstan during the previous fiscal year, fostering partnerships and professional contacts throughout these regions.

Steve Witt, IAS Head, visited the Boris Yeltsin Presidential Library and National Library of Russia in August of 2012 to pursue collaborative work with these prominent libraries. Through this collaboration, IAS seeks to work with these libraries to select materials for digitization that are not held in U.S. libraries. In addition, IAS hopes to develop faculty and staff exchange programs with these institutions. Discussions for this program are ongoing and will continue at the forthcoming IFLA conference in Singapore.

The Slavic Reference Service hosted a State Department sponsored library delegation from Belarus and Uzbekistan. The delegation consisted of librarians from Baranovichi Central City Library (Belarus), Polotsk City Central Library (Belarus), Samarkand Regional Informational Library Center (Uzbekistan), and the National Library of Uzbekistan. The State Department sponsored visit was the direct result of Mr. Kit Condill's and Mr. Lenkart's participation in regional conferences organized by national libraries and library consortia.

IAS Assessment Program

The IAS initiated its assessment program which focused on the IAS facility, collection organization, website, and public services. This assessment helped to identify the following areas that require attention in the coming fiscal year:

- need for improvement in making the IAS Reference Collection available to novice users and non-language specialists
- need for better workflow to process and maintain serials collection
- need for usability testing and better content integration in IAS website
- need to better promote the library and services to undergraduate students and

language learners

5. Progress on FY13 Unit Goals
- (Complete) Successfully fill positions in Middle East and North African Studies and African Studies
- (Ongoing with significant progress) Develop International Reference Service through work to expand the Slavic Reference model
    - Replace Slavic Reference Manager Position
    - Seek funding to expand service and resources into new regions
- (Ongoing with significant progress) Develop new collections focused upon web-archiving of NGOs, INGOs, and IGOs focused upon climate change and sustainability
- (Ongoing) Assess Reference and Serials Collection Organization
- (Complete) Organize and develop means to access IAS CD-Rom and DVD Collections
- (Ongoing with significant progress) Work with acquisitions to develop new CJK acquisitions workflows and procedures
- (Ongoing) Assess and continue to develop IAS website and social media presence
- (Complete) Integrate IAS Reference Services with Library Hub
- (Complete) Develop Training Program for GA's, Staff and Faculty
- (Ongoing with significant progress) Further Support for Teaching and Instruction through integration with departments and new partnerships with Study Abroad, the ESL Program, and International Student and Scholar Services
- (Ongoing) Develop international agreements in strategic areas such as China and Russia
- (Ongoing) Continue to process backlog items and develop new systems to minimize future problems
- (Ongoing with significant progress) Pursue new grant opportunities through IMLS, NEH, and other funding bodies
- (Ongoing) Work to make "hidden" archival collections more accessible

6. Unit Goals for FY14
- Mentor and integrate 5 new faculty in IAS
- Expansion of International Reference Service
    - Fill International Reference Librarian Position in order to Develop International Reference Service through work to expand the Slavic Reference model
    - Increase sources of funding through grants and foundation support
    - Expansion of International Reference to Latin American region through Andean Virtual Resources Portal and funding for visiting scholars through Lehman Center for Brazilian Studies.

- Gain approval for new Japanese Studies Librarian position
- Continue project to web-archive materials from NGOs and INGOs focused upon climate change and sustainability
- Assess Reference and Serials Collection Organization
- Work with acquisitions to develop new CJK acquisitions workflows and procedures
- Assess and continue to develop IAS website and social media presence
- Assess and improve training program for GA's, Staff and Faculty
- Further support for teaching and instruction through integration with departments and new partnerships with Study Abroad, the ESL Program, and International Student and Scholar Services
- Develop international agreements in strategic areas such as China and Russia
- Continue to process backlog items and develop new systems to minimize future problems
- Pursue new grant opportunities through IMLS, NEH, and other funding bodies
- Work to make "hidden" archival collections more accessible through continued digitization programs

7-9. Number of Graduate Assistants

IAS employed a total of six graduate assistance or 1.50 FTE during FY 2013. Three graduate assistants were funded via state funds, one was funded by GSLIS as compensation for teaching African Studies Bibliography, and two were funded by the Russian, East European, and Eurasian Center to support the Slavic Reference Service.

IAS GAs were responsible for service desk coverage and supervision of student assistants during evening (4-7) and weekend hours. In addition, they worked on or completed the following projects:

- Editing Wiki - ongoing
- IAS Website Gateway update – completed (changed rotating image access)
- IAS CD-ROM project – completed
- Transliteration Sources – completed
- Polish-Jewish Lib Guide – completed
- Multi-Disciplinary Resources for Polish Studies Libguide - done
- South Asian webpage redesign – completed
- ME/NA webpage redesign - completed
- ACDIS publications searching – ongoing
- Dictionary List webpage – completed
- ILO IDEALS spreadsheet development – completed
- ILO grey literature files identification – completed
- Statistical analysis of public services - completed
- Latin American journals searching – completed
- South Asian book searching – ongoing
- Site search for Web Archiving Project – completed
- International Week Planning and Outreach – completed
- Moon Cake Festival Outreach – completed
- Romanian Cultural Event Outreach – completed
- Variety of pre-acquisition searching – ongoing
- Creation of blog posts for IAS – ongoing
- Provided instruction for ESL 501/502 classes
- Slavic Reference assistance
- Development of Slavic Reference Libguides

II Statistical Profile

1. Facilities

User seating (if applicable)

- at tables   20
- at carrels   24
- at public workstations   5
- at index tables
- in group study rooms
- informal/other   6 padded chairs, two ottomans

2. IAS Personnel FY 2013

Academic Staff (10.25 FTE)
Antonio Sotomayor, Assistant Professor and Latin American and Caribbean Studies Librarian (Faculty)
Christopher Condill, Visiting Slavic Acquisitions Specialist and Interim Slavic Reference Manager, (Visiting Academic Professional)
Joseph Lenkart, Visiting Research Associate in Slavic Reference Service, (Visiting Academic Professional)
Shuyong Jiang, Associate Professor and Chinese Studies Librarian (Faculty)
Alfred Kagan, Professor, African Studies Librarian (Faculty)
Laila Hussein, Assistant Professor and Middle East and North African Studies Librarian (Faculty)
Larry Miller, Professor and Senior Slavic Bibliographer (Faculty)
Lynne Rudasill, Associate Professor and Global Studies Librarian (Faculty)
Marek Sroka, Associate Professor and East European Librarian (Faculty) (50%)
Dmitry Tartakovsky, South Slavic Specialist in Slavic Reference Service (Visiting Academic Professional)
Mara Thacker, Assistant Professor and South Asian Studies Librarian (Faculty)
Steve Witt, Associate Professor and Head and Interim Japanese Studies Librarian (Faculty) (from December 16, 2011)
Vacant, Japanese Studies Librarian
Civil Service Staff (4.4 FTE)
Jan Adamczyk, Slavic Reference Research Associate, (Senior Library Specialist) (50%)
Debora Pfeiffer, IAS Office Manager (Library Operations Assistant)
Xiaoping Qi (Senior Library Specialist) (50%)
Academic, Graduate, & Undergraduate Hourlies
FY 13 Budget: $87,326
FY 13 FTE Academic Hourlies: .5
FY 13 FTE Graduate Hourlies: 1.75
FY 13 FTE Undergraduate Hourlies: 1.25

3.   User Services

The following data will be generated by the Office of User Services, but please report any additional data that is collected within the unit and is not reflected in centrally collected data.

- Gate Count During FY 13 Sweeps Weeks: 1,786

Reference (as reported during FY13 Sweeps Weeks, or actual for units maintaining continuous statistics)
  - o Face-to-face: 1,355
  - o Digital: 1,882

Number of hours open to the public per week

  - o Summer 2012—52 hours per week.
  - o Fall 2013— 56 hours per week
  - o Spring 2013-- 56 hours per week
  - o Summer 2013 -- 52 hours per week

Credit course rubric and name for any credit-bearing courses taught by unit faculty or staff, and the number of students enrolled:

- Lynne Rudasill (GLBL – 296-BJ - The Power of Information in Development GLBL296) (28 students) (Fall 2012) (co-taught with Barbara Ford)
- Alfred Kagan (LIS 530M – Bibliography of Africa) (6 students) (Fall 2012)
- Christopher Condill (LIS 530 – Slavic Bibliography) (12 students) (Fall 2012)
- Dmitry Tartarkovski (REES 200 - Introduction to Russia and Eurasia) (52 students) (Spring 2013)

Number of presentations to groups:
42
Number of participants in group presentations:
1,087