



Understanding the Context: U.S. Research Libraries

Mortenson Center for International Library Programs

South African Librarians

February 21 – March 10, 2011

Program Objectives:

Participants will:

- Return with a culture of understanding of how librarians interact with researchers, including how librarians have a clear understanding of what the academic community is doing in order to provide appropriate support.
- Return with practical (as well as theoretical) understanding of what it takes to provide real research support, what activities typically take place, and how librarians work with researchers.
- Participate in discussions addressing policy changes, especially with regard to research services – in order to be exposed to issues in library and information science and the fact that providing research support is an ongoing dynamic process.
- Be exposed to and gain an understanding of how (and what) technology is used to support research.

Calendar of Events:

Tuesday 21 February 2012

5:10 pm

Arrival in Champaign - American Airlines 4144

A Mortenson Center staff member will meet you at the airport.

Each participant will be provided with a light meal in their apartment refrigerator. The apartments have also been stocked with limited paper goods and food items. In your welcome packet, you will find an area map, bus schedule and tokens, and international calling card.

Wednesday 22 February 2012

8:30 am

Meet Transportation at Orchard Downs for Trip to Campus and Group Photo at the Mortenson center

9:00 am

Walking Tour of Campus (weather permitting)

Meet transportation at Orchard Downs. Jamie Luedtke will show you around campus, including the closest grocery stores and the post office.

10:45 am

Public Transportation to Barbara's House from Transit Plaza

11:00 – 12:30 pm

Reception at Barbara Ford's House

(305 W University Ave, Apt 2)

In case of emergency, Barbara's phone number is 217-351-7214.

This will be a professional networking opportunity with University of Illinois librarians and program speakers. The reception is a casual, social gathering to learn more about each other's cultural and professional backgrounds.

12:30 pm

Shopping Trip to Urbana Meijer

We will visit a grocery store where you will be able to purchase food and personal items.

3:00 pm **Transportation from Urbana Meijer to Orchard Downs**

Thursday 23 February 2012

8:00 am **Meet at the Orchard Downs North Bus Stop for Public Transportation to Campus**
The 12W Teal bus will take you from Orchard Downs to the corner of Gregory Dr. & Goodwin Ave. From there, you can walk to the Undergraduate Library. Each trip requires one bus token.

NOTE: Please bring your passport and I-9 card (should be stapled inside your passport) with you for the Paperwork session.

8:30 – 10:30 am **Welcome & Introduction** *(Mortenson Center)*
Barbara Ford, Director of the Mortenson Center
Susan Schnuer, Associate Director of the Mortenson Center
We will introduce ourselves to each other. Each person will very briefly (~2 minutes) say which library they are from and what they do in their position. Over the course of the program, we hope to get to know you much better.

10:30 – 11:45 pm **Program Overview & Schedule** *(Mortenson Center)*
Mortenson Center Team
We will go through the program's schedule day-by-day and describe the sessions. This will be an excellent opportunity to ask any questions you have so that the whole group can benefit from the answers. You are welcome and encouraged to ask questions at any time during the program. The Mortenson Team is here to help you.

12:00 – 1:00 pm **Lunch at Illini Tower**
Illini Tower is one option for lunch while you are in Champaign- Urbana. Illini Tower serves lunch from 11:30 am – 1:00 pm, Mondays-Fridays. Please review the schedule for specific information about breaks for meals.

1:30 – 2:30 pm **Tour of UIUC's Main and Undergraduate Libraries**
Tour of the Main Library, Main Stacks, and the Undergraduate Library.

2:30 – 3:30 pm **Tour of the new International and Area Studies Library**
Steve Witt, head of the IAS library, will give the tour and discuss the organization and strategic priorities for the library.

4:00 pm **Meet at the Corner of Gregory Dr. & Goodwin Ave. for Public Transportation**
The 12E Teal Bus will take you back to Orchard Downs. On days when there is no trip scheduled, you will be responsible for getting to and from campus on time.

Friday 24 February 2012

8:30am **Meet at Mortenson Center**

9:00 am – 10:30 am **Support of Faculty and Scholarly Research:** *(ACES Heritage Room)*

An Overview of Opportunities and Approaches

JoAnn Jacoby, Head of Reference, Research and Government Information Services

10:45 am – 12:00 pm **Presentation preparation and review** (*ACES Heritage Room*)12:00 pm – 1:00 pm **Lunch** (*Illini Tower*)1:00 pm – 4:00 pm **FISH – A Customer Service Program** (*ACES Heritage Room*)
Jan Ison, consultant**Saturday 25 February 2012**4:45 pm **Meet Transportation at Orchard Downs**5:00 – 7:30 pm **Dinner at the home of Richard & Susan Schnuer** (*2303 Savanna Dr., Champaign*)
This will be a professional networking opportunity with University of Illinois librarians and program speakers. The reception is a casual, social gathering to learn more about each other's cultural and professional backgrounds.
In case of emergency, her phone number is 217-351-2948.7:30 pm **Transportation back to Orchard Downs****Sunday 26 February 2012**10:00 am **Meet Transportation at Orchard Downs**10:30 am **Depart for Dublin, Ohio**5:00 pm **Check into Courtyard Marriott****Monday 27 February 2012**7:45 am **Depart from Hotel**8:30 - 11:00 am **Ohio State University**1:00 – 5:00 pm **OCLC****Tuesday 28 February 2012**7:30 am **Meet in Registration Lobby**7:45 am **Depart Dublin, OH**11:00 am **Bus arrives on IUPUI campus in Indianapolis**

11:15am	University Library and welcome from Dean Lewis in 2nd floor lobby
11:30am	Demo and presentation by digital library team on online journals, digital preservation and faculty projects in 2120 learning lab
12:30pm	Lunch with library administration and team leaders
1:30pm	Tour of Payton Philanthropic Studies Library and Philanthropy Archives
2:00pm	Presentation on library liaison support of faculty scholarship and research
2:30pm	Wrap up and final questions with Dean Lewis
3:00 pm	Depart for Champaign

Wednesday 29 February 2012

8:15 am	Meet at Mortenson Center	
8:30 – 9:30 am	Assessment in Academic Libraries: Overview and Trends Scott Walter, Associate University Library for Services and Associate Dean of Libraries	<i>(UGL Room 295)</i>
9:45 – 10:45 am	Digital Humanities and Librarianship Harriet Green, English and Digital Humanities Librarian	<i>(UGL Room 295)</i>
11:00 – 12:00 am	The Scholarly Commons Sarah Shreeves, Coordinator of the Illinois Digital Environment for Access to Learning and Scholarship	<i>(Main Library Room 428)</i>
12:00 – 1:00 pm	Lunch	<i>(Illini Tower)</i>
1:30 – 2:30 pm	Presentation Preparation and Review	<i>(ACES Library Room 509)</i>
2:30 – 3:30 pm	Digital Content Creation Angela Waarala, Visiting Librarian, will give a tour of room 415 and lead a discussion of her work.	<i>(Main Library Room 415)</i>
4:00 – 5:00 pm	Tour of Remote Storage John Andrick, Oak Street Facilities Supervisor, will give a tour of the high-density shelving operations. We may walk to Oak St. depending on the weather.	

Thursday 1 March 2012

7:00 am	Depart for Chicago
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Meet the van outside your apartments at Orchard Downs for the drive to Chicago. The trip is approximately 2.5 hours. You will be staying in Chicago for two nights. While you are in Chicago, you will be able to explore an American urban setting and meet with librarians from a number of organizations.

10:00 – 1:00 pm **Center for Research Libraries (Lunch Provided)**

1:30 – 4:00 pm **University of Chicago**

4:30 pm **Check into Club Quarters**

Friday 2 March 2012

8:30 am – 9:30 am **Upshot Special Libraries -
The Source, a Corporate Library in a 170-Person Marketing Agency**
Liz Aviles, Vice President of Market Intelligence, and Mary Cieslak, Research and Intellectual Property Manager, will highlight the services they provide and strategies they employ in this unique library setting.

10:00 am – 1:30 pm **Association of College and Research Libraries (ACRL)**
Lunch Provided

2:00 pm – 4:00 pm **Newberry Library**

Saturday 3 March 2012

Sightseeing in Chicago on your own
Please remember to check out of your room and check your luggage before 12:00 pm.

4:00 pm **Depart Chicago. Please let us know in advance if you plan to stay longer in Chicago. The bus will depart promptly at 4:00 pm to return to Champaign.**

Sunday 4 March 2012

Free Day

Monday 5 March 2012

8:15 am **Meet at Mortenson Center**

8:30 – 9:00 am **Meet with University Librarian Paula Kaufman** *(ACES Heritage Room)*

9:00 – 12:00 pm **DiSC - A Self-Assessment Defining Your
Communication Style** *(ACES Heritage Room)*
Shirley Stelbrink, Learning Alliances Company

12:00 – 1:00 pm **Lunch provided at ACES**

1:00 – 4:00 pm **Using DiSC to Enhance Communications** *(ACES Heritage Room)*
Shirley Stelbrink, Learning Alliances Company

Tuesday **6 March 2012**

7:45 am **Meet in Undergraduate Library Room 295**

8:00 – 11:30 am **Communicating for Impact** *(295 Undergrad Library)*
Shirley Stelbrink will provide extra tips and tools on how to communicate effectively for influence.

11:30 – 12:15 pm **Lunch provided at Mortenson Center**

12:15 – 3:30 pm **Change Management** *(295 Undergrad Library)*
Shirley Stelbrink will discuss how to cope with heart felt changes at work with a practical 3 step process.

4:00 – 5:00 pm **The Global Dimensions of Scholarship and Research Libraries** *(Main Library Room 66)*
Deborah Jakubs, Rita DiGiallonardo Holloway University Librarian and Vice Provost for Library Affairs at Duke University

5:30 pm **Evening Reception** *(IAS Reading Room)*

Wednesday **7 March 2012**

6:25 am **Meet Transportation at Orchard Downs**

6:30 am **Depart for Purdue, Indiana**
We will lose an hour due to the change in Time Zones during trip to Indiana.

4:00 pm **Trip back to Champaign, IL**

Thursday **8 March 2012**

8:45 am **Meet at Mortenson Center**

9:00 – 9:45am **Integrating the Library into Area Studies** *(Mortenson Center)*
Al Kagan, Africana Librarian

10:15 – 11:30 am **Tour of Funk Agricultural, Consumer, and** *(ACES Library Room 509)*

Environmental Sciences Library

Sarah Williams, Life Sciences Data Services Librarian, will give the tour and discuss her position and its responsibilities.

- 11:50 – 12:50 pm **GSLIS Class: Local, Regional, and Global Intersections in Library and Information Science: A Discussion** *(LIS 131)*
Lunch provided at GSLIS
- 1:30 – 2:30 pm **The Savvy Researcher workshops** *(ACES Library Room 509)*
Merinda Hensley, Instructional Services and Reference Librarian and Coordinator of the Scholarly Commons
- 2:30 – 3:00 pm **Time, if needed, for presentation preparation** *(ACES Library Room 509)*
- 6:00 – 8:00 pm **Graduation Dinner** *(Levis Faculty Center Reading Room)*
Congratulations! You did it! We will have a farewell dinner together to celebrate the end of the program and all your hard work.
- 8:15 pm **Meet Transportation outside Levis Center for trip back to Orchard Downs**

Friday 9 March 2012

- 9:00 am **Meet Transportation at Orchard Downs**
- 9:00 – 10:00 am **Trip to Arthur, Illinois**
- 10:00 – 1:30 pm **Tour of Amish Country**
This activity will give you a look at a small rural American town and the diversity of people that can be found in even a small population. You will also have lunch with an Amish Family. Please be aware that Amish people do not want their pictures taken.
- 2:00 – 4:00 pm **Shopping at Tuscola Outlet Mall**
- 4:00 pm **Trip back to Champaign**

Saturday 10 March 2012

- 7:00 am **Meet Transportation at Orchard Downs for Departure from Champaign, IL**
- 9:00 am **Flight leaves Willard Airport - American Airlines 4373**

Participants

Faith Bhengu	University of KwaZulu-Natal
Dilshaad Brey	University of Cape Town
Tertia Coetsee	University of Pretoria
Thuli Dhlamini	University of the Witwatersrand
Pieter du Plessis	University of Stellenbosch
Vuyokazi Gontshi (Vuyo)	Rhodes University
Shorba Harkhu	University of KwaZulu-Natal
Rachel Louis	University of the Witwatersrand
Deborah Martindale (Debbie)	Rhodes University
Magdeline Moropane (Maggie)	University of Pretoria
Yusuf Ras	University of Stellenbosch
Susanna Scheepers (Susan)	University of Pretoria
Maria Seyffert (Mimi)	University of Stellenbosch
Ingrid Thomson	University of Cape Town
Lucky Xaba	Rhodes University

Mortenson Center Staff Contact Information**Mortenson Center for International Library Programs**

1402 West Gregory Drive, Room 142, Urbana, Illinois 61801

Telephone: (217) 333 3085

www.library.illinois.edu/mortenson

Name	Position	Email / Phone	Emergency Contact Only
Barbara J. Ford	<i>Director and Distinguished Professor</i>	bjford@illinois.edu Office: 244-1898	Home: 351-7214 Mobile: 217-377-9472
Susan Schnuer	<i>Associate Director</i>	schnuer@illinois.edu Office: 333-0031	Home: 351-2948 Mobile: 217-714-8856
Lindy Wheatley	<i>Office Support Associate</i>	lawheatl@illinois.edu Office: 333-3085	Mobile: 217-766-6954
Jamie Luedtke	<i>Program Coordinator</i>	jamie.luedtke@gmail.com	Mobile: 630-853-4590