

# Mortenson Center for International Library Programs

## 2013 Summer Associates May 30-June 25, 2013

### **Program Objectives:**

- 1 To gain a better understanding of libraries in the United States
- 2 To develop skills and techniques in management, leadership and communication styles
- 3 To better understand fundraising, marketing and advocacy
- 4 To develop a professional network of colleagues
- 5 To gain additional knowledge in the stewardship of digital and print collections
- 6 To learn about new library technologies

### **Calendar of Events:**

### Wednesday 29 May 2013

### **Arrival in Champaign**

A Mortenson Center staff member will meet you at the airport. Each participant will be provided with a meal in their room. In your welcome packet, you will find area maps and a bus schedule. Stephanie Chung, Graduate Student Program Coordinator, will be at Sherman Hall to meet you.

### Thursday 30 May 2013

# NOTE: Please bring your passport and DS-2019 with you for the Program Overview session.

8:30 am Meet in Lobby of Sherman Hall

Stephanie Chung will meet you in the lobby of Sherman Hall to escort you to the

Mortenson Center.

8:45 – 9:15 am **Continental Breakfast** 

(Mortenson Center)

A light continental breakfast, coffee, and other beverages will be served.

8:45 – 11:30 am **Welcome & Introduction** 

(Mortenson Center)

Barbara Ford, Director, Mortenson Center

Susan Schnuer, Associate Director, Mortenson Center Susan Harum, Program Coordinator, Mortenson Center Lindy Wheatley, Office Support Specialist, Mortenson Center

Stephanie Chung, Graduate Student Program Coordinator, Mortenson Center

We will introduce ourselves to each other. Each person will very briefly (~2 minutes) say

which library they are from and what they do in their position. Over the course of the program, we hope to get to know you much better.

### **Program Overview & Schedule**

(Mortenson Center)

Mortenson Center Team

We will go through the program's schedule day-by-day and describe the sessions. This will be an excellent opportunity to ask any questions you have so that the whole group can benefit from the answers. You are welcome and encouraged to ask questions at any time during the program. The Mortenson Center Team is here to help you. We will also ask you for questions for our session with the University Librarian next week.

#### 11:30 am Walk to Illini Union

#### 12:00 – 1:30 pm **Lunch with Library Friends**

(Illini Union – 314A)

Each Associate has been matched with a Library Friend, who you will get an opportunity to know better outside of scheduled program activities. Our Library Friends are very excited to meet you and welcome you to campus! Many will have an opportunity to meet with their Library Friend during this session.

#### 2:00 - 2:30 pm**Tour of Communications Library**

Lisa Romero, Head, Communications Library

#### Main Library, Main Stacks, and International and Area Studies 2:30 - 4:30 pm Library, Grainger Engineering Library

Susan Harum, Program Coordinator, Mortenson Center for International Library **Programs** 

#### Friday 31 May 2013

#### 8:30 am Meet in Lobby of Sherman Hall for Walk to Main Library

Susan Harum and Stephanie Chung will meet you at Sherman Hall.

**Complete DiSC Questionnaires** 9:00 - 10:30 am (314 Main Library)

#### 10:30 – 11:30 am **Walking Tour of Campus (weather permitting)**

Stephanie will show around campus, including the closest grocery store and post office.

11:30 - 1:00 pm Lunch (on your own)

#### 1:00 pm **Meet at the Mortenson Center**

### 1:30 pm Meet LIS Access Midwest Program (LAMP) Summer Institute

**Scholars at Main Library** 

The LAMP Summer Institute is an excellent way to find mentors from host institutions, establish professional networks, and explore opportunities in the LIS field. Institute seminars cover a number of topics, ranging from preparation for graduate studies to exploring careers in librarianship and information science. Scholars also tour academic

and local libraries and other cultural Institutions during the program.

1:30 pm - 3:30 pmTour of Scholarly Commons 30-35 minutes

Tour of Rare Book and Manuscript Library	30-35 minutes
Tour of Undergraduate Library	30-35 minutes

	Tour or ordergraduate Elorary	30 33 minutes	
3:30 pm	Walk back to ACES Library		
3:45 pm – 4:45 pm	<b>Mortenson Center Information Session</b>		
4:45 pm – 5:30 pm	Networking - LAMP Scholars and Mortenson As	ssociates	
6:00 pm	Dinner from El Toro at ACES		
7:30 - 8:30 pm	Gaming at ACES		
Saturday	01 June 2013		
4:40 pm	Meet in Lobby of Sherman Hall for Public Bus To NE Corner of Fourth & Green St - 50 W Green Bus Runs every 30 minutes - Stephanie will meet you in the lobby.	ransportation	
5:30 pm	<b>Dinner at Barbara Ford's with LAMP Scholars</b> 305 W. University Avenue #2, Champaign (Home) 217-351-7214 (Cell) 217-377-9472		
7:30 pm	<b>Return to Campus</b> SE Corner of University & Randolph St 50 E Green Bus Runs every 30 minutes		
Sunday	02 June 2013		
	Free Day		
Monday	03 June 2013		
9:15 am	Arrive at Mortenson Center		
9:30 – 11:00 am	Welcome to the University of Illinois Libraries Paula Kaufman, Juanita J. and Robert E. Simpson Dean of Librarian. Paula will be visiting with us briefly and answering of the University Librarian as well as giving an overview on the F	questions about her role as	
11:00 - 12:00 pm	Public Libraries in the United States Susan Schnuer, Associate Director, Mortenson Center This presentation will give you an introduction to and overview in the United States.	(Mortenson Center) of public libraries	
12:00 – 1:15 pm	Lunch (on your own)		
1:30 – 2:30 pm	<b>Academic Libraries in the United States</b>	(Mortenson Center)	

Barbara Ford, Director, Mortenson Center

This presentation will give you an introduction to and overview of academic libraries in the United States.

3:00 - 5:00 pm

**Trends and Developments in Reference Services** (Mortenson Center) Kathleen Kern, Reference Librarian, University of Illinois Library; incoming President of the Reference and User Services Association (RUSA) division of ALA

### Tuesday 04 June 2013

8:45 am Arrive at Mortenson Center

9:00 - 10:30 am Crisis Information Management: Roles for Libraries (UGL 289)

in Crises/Disasters

Chris Hagar, School of Library & Information Science, San Jose State University Crises/disasters present complex information environments. Collecting, organizing, and disseminating information to those who need it is critical in the management of a crisis. This webinar discusses the information challenges in crises/disasters and explores the multiple roles that libraries and information centers can play.

10:45 - 12:45 pm MOOC (Massive Open Online Class)

(UGL 289)

Internet History, Technology and Security

Introduction by Susan Schnuer

12:45 - 1:30 pm **Lunch (on your own)** 

1:45 pm Meet at Mortenson Center

2:00 - 4:00 pm **Digital Content and Creation** 

(415 Library)

Betsy Kruger, Head, Digital Content and Creation, University of Illinois Library Betsy will discuss the University of Illinois' in-house digitization program for special collections material (Rare Book and Manuscript Library, University Archives, and Map Library), as well as demonstrating their various imaging options.

### Wednesday 05 June 2013

NOTE: If you are traveling on a J-1 Visa, please bring your passport and DS-2019 with you for the J-1 Visa Orientation Session.

8:45 am Arrive at Mortenson Center

9:00 - 10:30 am **Demonstration of Video Production** (UGL Media Lab)

Eric Kurt, Media Commons Coordinator, Undergraduate Library

The University of Illinois Media Commons formed the video production studio to provide faculty, students and staff with a space to create digital media projects. For faculty and staff, it is a space to effectively integrate digital media into their curriculum and to demonstrate to their students the equipment and techniques used by professionals. For students it is a space to facilitate the creation of both basic and advanced projects and to explore creative ideas.

(not mandatory for those here on visas other than the J-1)

Briaunna Z. Ponder, Assistant Director, International Student and Scholar Services Associates will fill out the ISSS electronic check-in form using their DS-2019 and passport information. A brief orientation session on the requirements of the J-1 visa will follow.

12:00 - 12:45 pm Lunch (provided at the Mortenson Center)

12:45 - 1:45 pm **Demonstration of Mobile Technology** (*UGL Media Lab*)

Jim Hahn, Mobile Services Coordinator, Undergraduate Library

The mobile lab zone gives students space to experiment with mobile application design. Paired coding stations are set up so students can collaboratively design mobile apps. Workshops on mobile application development include iOS development and

introductions to the PhoneGap framework.

2:15 - 5:00 pm **Tour and Discussion of Preservation Lab** 

and Tour of Remote Storage

809 S. Oak Street, Champaign

Jennifer Teper, Library Collections and Support

Andrew Cougill, High Density Storage Facility Coordinator

### Thursday 06 June 2013

\*\*Trip to OCLC: You will want to pack a small bag for this trip. We will be gone for two days and one night. Schedule is subject to change. Weather will be similar to Illinois.

5:25 am Meet in Lobby of Sherman Hall for Transportation to Dublin, Ohio

Susan Schnuer and Stephanie Chung.

5:35 am **Depart for Dublin, Ohio** 

The drive to Dublin, OH, will take approximately 5 hours. There is a time change at the

border with Indiana so you will need to set your clock one hour ahead.

11:30 – 1:00 pm Arrival at Online Computer Library Center

and Lunch (provided at OCLC)

6565 Kilgour Place, Dublin, OH

1:00 – 4:00 pm **Tour and Presentation at OCLC** 

4:00 - 4:30 pm Transportation from OCLC to Holiday Inn Express

5500 Tuttle Crossing Boulevard, Dublin, Ohio

(614) 793-5500

### **Friday** 07 June 2013

7:30 am Meet in Hotel Lobby for Check-Out and Transportation to

8:30 – 11:00 am **Tour Ohio State University Library** 

1858 Neil Avenue Mall, Columbus, OH

11:00 – 3:30 pm Visit and Tour of the Westerville Public Library

with Director Don Barlow 126 S. State Street, Westerville, OH

(Lunch at Westerville Public Library)

3:30 pm Transportation from Westerville Public Library to Champaign

Saturday 08 June 2013

9:00 - 11:00 am **Optional - Urbana Farmer's Market** 

Stephanie will meet you in the lobby of Sherman Hall. She will ride the bus with you to

the Farmer's Market and tell you how to return home on your own.

5:00 pm Meet Stephanie Chung in Lobby of Sherman Hall for Transportation

5:30 – 7:30 pm **Dinner at the home of Richard and Susan Schnuer** 

with Library Friends

2303 Savanna Drive, Champaign (Home) 217-351-2948 (Cell) 217-714-8856

Casual dinner, wear comfortable clothes.

**Sunday** 09 June 2013

Free Day

**Monday** 10 June 2013

8:30 am Meet at Mortenson Center to Walk to ACES Library

9:00 – 12:00 pm **DiSC Communications Workshop** 

Shirley Stelbrink, Learning Alliances Company (ACES Heritage Room)

During the two days you will spend with Shirley, you will learn communication styles

and preferences influence work relationships.

12:00 – 1:00 pm **Lunch (provided at ACES)** 

1:00 - 4:30 pm **DiSC Communications Workshop** 

Shirley Stelbrink, Learning Alliances Company (ACES Heritage Room)

During the two days you will spend with Shirley, you will learn how communication

styles and preferences influence work relationships.

Tuesday 11 June 2013

8:45 am Meet at ACES Library

9:00 am – 12:00 pm **Communicating for Impact Workshop** (ACES Heritage Room)

Shirley Stelbrink, Learning Alliances Company

This workshop will assist you in using your personal style to communicate with others

12:00 – 1:00 pm **Lunch (provided at ACES)** 

1:00 pm – 4:30 pm **The Place In Between:** (ACES Heritage Room)

**Coping with Workplace Change** 

Shirley Stelbrink, Learning Alliances Company

Change management transitions individuals, teams and organizations from a current state to a desired future state. Through this organizational process employees are empowered

to accept and embrace change.

Wednesday 12 June 2013

8:45 am Meet at Mortenson Center

9:00 am - 12:00 pm Grant Writing Workshop (314 Library)

Susan Schnuer, Mortenson Center

We will review the fundamentals of grant writing.

12:00 - 1:15 pm **Lunch (on your own)** 

1:15 - 3:15 pm Institutional Repositories (428 Library)

Sarah Shreeves, Coordinator, IDEALS (Illinois Digital Environment for Access to

Learning and Scholarship); Co-Coordinator, Scholarly Commons

IDEALS collects, disseminates, and provides persistent and reliable access to the research and scholarship of faculty, staff, and students at the University of Illinois. Faculty, staff, and graduate students can deposit their research and scholarship -

unpublished and, in many cases, published - directly into IDEALS. Departments can use IDEALS to distribute their working papers, technical reports, or other research material

3:30 - 5:00 pm **Discovery** (428 Library)

Bill Mischo, Head, Grainger Engineering Library William Weathers, Webscale Metadata Librarian

The Web-Scale Discovery implementation working group is a working group of the Library's Content, Access, Policy, and Technology Committee (CAPT). Overall, the working group is responsible for the planning, implementation, and assessment of the Primo web-scale discovery system in the University Library on the Urbana campus.

5:35 pm Meet Susan Harum in Lobby of Sherman Hall for Transportation

6:00 - 8:30 pm Champaign-Urbana Altrusa International Club

**Summer Thanksgiving Dinner** 

Jan Houston's home, 1103 Ross Dr, Champaign IL

### Thursday 13 June 2013

\*\*Trip to Chicago: You will want to pack a small bag for this trip. We will be gone for three days and two nights. Schedule is subject to change. If you decide to stay in Chicago through Sunday, you must make your own arrangements for lodging and transportation back to Champaign.

6:45 am	Meet in Lobby of Sherman Hall for Transportation to Chicago Bus arrives at 6:45 am.
10:00 am	Arrive at Chicago Public Library 400 S. State Street, Chicago Meet in Plymouth Court Lobby (First floor lobby by circle) Joan Levey, Project Coordinator, Staff and Organization Development Department, Harold Washington Library Center
10:00-10:30 am	Tour of YouMedia Adrienne, new manager
10:30-10:45 am	Move to SOD classroom: Update on Maker Space Mark Andersen or Yolande Wilburn
10:45-11:00 am	Revised OBOC program Annie Tully or Craig Davis
11:00-11:15 am	New partnership/Teacher in the Library program Elizabeth McChesney
11:15-12:00 pm	Tour of CPL highlights Greta Bever or team member
12:00 -12:45 pm	Travel from Chicago Public Library to Loyola University
12:45 - 1:30 pm	Luncheon at Loyola University's Damen Student Center
1:30 - 3:30 pm	<b>Tour of the Loyola University Information Commons</b> Jeanette E. Pierce, Director of the Richard J. Klarchek Information Commons
3:30 - 4:00 pm	<b>Transportation to Club Quarters</b> 75 E. Wacker Drive, Chicago, IL

Friday	14 June 2013	
8:00 am	Meet in Lobby of Club Quarters to Walk to Upshot Library	
8:30 - 10:00 am	Tour of the Upshot Integrated Marketing Library Liz Aviles, Upshot Library, Vice President Market Intelligence	
10:00 - 10:30 am	Walk to ALA Headquarters	
10:30 - 12:00 pm	<b>Tour of ALA Headquarters</b> Mary Ellen Davis, Executive Director of ALA, and Michael Dowling, Chapter Relations Office and International Relations	
12:00 - 1:00 pm	Luncheon provided at ALA	
1:00 - 2:00 pm	ALA Tours	
2:00 pm	Free Time to Explore Chicago on Your Own	
<u>Saturday</u>	15 June 2013	
	Free Day - Sightseeing in Chicago on Your Own Please remember to check out of your room and check your luggage before 12:00 pm.	
3:30 pm	Meet Transportation at Club Quarters 75 E. Wacker Drive, Chicago, IL	
4:00 pm	Bus will Depart for Champaign**	

\*\*Please let us know in advance if you plan to stay longer in Chicago. The bus will depart promptly at 4:00 pm to return to Champaign. If you choose to stay in Chicago, you will be responsible for your own transportation back to Champaign. The bus cannot wait past 4:00 pm.

### **Sunday** 16 June 2013

Free Day

Monday	17 June 2013
8:30 am	Meet Stephanie Chung in Lobby of Sherman Hall for Public Bus Transportation
	NE Corner of 4th & Green St 5 W Green or GreenHopper
9:30 - 11:00 am	Tour of the Champaign Public Library
	Marsha Grove, Director

11:00 am **Return to Campus** NE Corner of State St. & Green St. - 5 E GreenHopper 11:45 am - 1:00 pm **Lunch (provided at Mortenson Center)** (314 *Library*) 1:00 - 2:15 pm **Trends in Library and Information Science** Dan Tracy, Interim Library & Information Science Librarian 2:15 - 4:15 pm The Savvy Researcher (314 *Library*) Merinda Hensley, Instructional Services Librarian The Savvy Researcher workshop series offers hands-on sessions for developing better

research skills.

18 June 2013 Tuesday 8:30 - 11:00 am Free Time to Meet with Library Friends 11:00 am Meet in Lobby of Sherman Hall for Transportation to Charleston, IL 12:00 - 4:30 pm Eastern Illinois University Booth Library (lunch included) 600 Lincoln Avenue, Charleston, IL

Alan Lanham, Director, Eastern Illinois University Library Schedule TBD

Wednesday 19 June 2013

7:20 am Meet in Lobby of Sherman Hall for Transportation to Springfield, IL

This trip will take approximately 1.5 hours.

9:45 - 11:30 am **ILEAD (Illinois Libraries Lead)** (UIS Brookens Auditorium)

> **USA Program Address** Susan Hildreth, Director, IMLS and Emily Dowdall, Pew Foundation

11:30 - 12:00 pm **Remarks (Anne Craig introduces)** 

Secretary of State and State Librarian Jesse White

Institute of Museum and Library Services Director Susan Hildreth

University of Illinois Springfield Chancellor Susan Koch

University of Illinois Springfield Dean of Brookens Library Jane Treadwell

Acknowledge Mortenson Institute visiting librarians

12:00 - 1:00pmLunch followed immediately by Photos with Secretary Jesse White and

**Director Susan Hildreth** 

1:30-2:30 pm **Presentations from:** (ISL Training Room, Room 502) Kathy Bloomberg, Associate Director of Library Operations

Cyndy Colletti, Manager, ISL Literacy Department Sandra Fritz, Digital Imaging Program Coordinator

Sharon Ruda, Associate Director of the Talking Book & Braille Service

2:30 – 3:45 pm **Tour of The Illinois State Library** 

Sandra Fritz, Illinois State Library

3:45 pm **Leave for Champaign** 

### Thursday 20 June 2013

8:15 am Meet in Lobby of Sherman Hall for Public Bus Transportation

SE Corner of 4th & Green St. - 5 E Green or GreenHopper

9:00 - 10:30 am **Tour of the Urbana Free Library** 

210 W Green St, Urbana, IL Deb Lissak, Director

(others as indicated by interest)

11:00 am **Return to Campus** 

NW Corner of Race & Green St. - 5 W Green or GreenHopper

11:30 - 12:15 pm **Lunch (on your own)** 

12:30 - 2:30 pm **Tour of the Book** (314 Library)

Lynn Wiley, Head, Acquisitions

3:15 - 5:00 pm **Tour of the Prairie Research Institute** 

1816 S. Oak St. Champaign, IL

Susan Braxton, Head, Prairie Research Institute Library and Liaison to Illinois State

Water Survey & Illinois State Archaeological Survey

The Prairie Research Institute Library supports the Illinois Natural History Survey, Illinois State Archaeological Survey, Illinois State Geological Survey, Illinois State

Water Survey and Illinois Sustainable Technology Center

### **Friday** 21 June 2013

8:25am Meet in Lobby of Sherman Hall for Transportation to Arthur

8:30 am Leave for Amish Country

9:30 – 10:30 am **Tour of Arthur Public Library** 

225 S. Walnut Street, Arthur, IL

Alice Cisna, Director of Arthur Public Library

This will be your first opportunity to observe public library services in a rural

community.

11:00 – 11:45 pm **Tour of Amish Country** 

127 N County Road 425E Arcola, IL

This is the first of two cultural activities in the program. This activity will give you a look at a small rural American town and the diversity of people that can be found in even a small population. You will also have lunch with an Amish Family. Please be aware that Amish people do not want their pictures taken.

12:00 – 1:30 pm **Lunch in an Amish Home** 

2:00 - 4:30 pm **Shopping in Tuscola Outlets** 

### Saturday 22 June 2013

11:00 am - 10:00 pm Optional (on your own) - Taste of Champaign-Urbana

43rd Annual Taste of Champaign-Urbana, located in West Side Park in Champaign, this festival is fun for the whole family. Area restaurants will sell samples of their diverse cuisines. Several artists and crafters will showcase and sell their pottery, paintings, photography, jewelry, ceramics, and crafts. The Taste of C-U also offers free concerts from some of the best local and regional entertainers on two outdoor music stages.

### **Sunday 23 June 2013**

11:00 am - 6:00 pm **Optional (on your own) - Taste of Champaign-Urbana** 

### **Monday** 24 June 2013

8:45 am Arrive at Mortenson Center

9:00 - 12:00 pm FISH!: A Customer Service Philosophy (Mortenson Center)

Jan Ison, Consultant

The FISH! Philosophy is a set of simple, practical tools to help you create the work culture you've been looking for. It's a way to build stronger relationships that equip you to face your challenges more effectively. The FISH! Philosophy fulfills the most basic needs of human beings who, in turn, fulfill the needs of the organization - more connected teams, better communication, extraordinary service and higher retention.

12:00 - 1:15 pm **Lunch (on your own)** 

1:30 pm Meet at Mortenson Center for Transportation to Parkland College

2:00 - 4:00 pm **Tour of Parkland Library** 

2400 W Bradley Ave, Champaign, IL

Anna Maria Watkins, Director, Parkland Library

### Tuesday 25 June 2013

9:00 - 1:00 pm **Exit Interviews** 

9:00 am	Juan Arboldea Nino	
9:20 am	Naruhito Fujikake	
9:40 am	Jihae Jeon	
10:10 am	Milena Milanova	
10:30 am	Martha Nderitu	
10:50 am	Elvira Niiazova	
11:20 pm	Erica Saito	
11:40 pm	Farasat Ullah	
12:10 pm	Sivia Valencia Vivas	
12:30 pm	Muhammad Idrees	
1:00 pm	Muhammad Raja	
1:00 - 5:45 pm	Free Time to Prepare for Departures	
6:00 pm	Meet in Lobby of Sherman Hall to Walk to Levis Center	
6:30 – 8:00 pm	<b>Graduation Dinner</b> 919 W. Illinois Street, Urbana	(Levis Faculty Center Music Room)

Congratulations! You did it! We will have a farewell dinner together to celebrate the end of the program and all of your hard work.

Wednesday 26 June 2013

**Departures**